

MUEC group visit rules

When booking:

Group visits **can only be made with a booking** (this also applies to *Apropa* groups and those visiting without a guide). **Booking and public assistance service: reservesmeb@bcn.cat; telephone 932 562 300.**

Maximum number of people per group:

- **School groups:** between 10 and 25 students. Up to 29 students may be allowed at an additional fee per student ([check the prices](#)). If there are more than 29 students, the group will have to be split in two.
- **Adult groups:** maximum 20 people.
- One group leader for every 10 visitors is entitled to free admission.

Payment: a **single advance payment must be made** per group.

Changing or cancelling the booking: must be notified at least 48 working hours in advance. Otherwise, the amount paid cannot be refunded.

Bookings for *Apropa* groups and those visiting with no guide: these groups will be scheduled from 12 noon.

Group bookings will not be accepted for open days.

Inside the museum:

Timeliness. Please be aware of the start time for the activity booked. We recommend arriving **10 minutes** early to check in with the reception counter at the museum.

Lateness. Please notify the booking service within 30 minutes if you will be late. A delay in a group's arrival may affect their visit, as the person in charge sees fit. Showing up late will shorten the time you have to participate in the activity.

Breakfast. We recommend school groups have breakfast before arriving, as the museum has no spaces for this.

Spaces and respect for others. Groups must behave appropriately during visits. Visitors may not run or touch the exhibits, except for those specially conditioned for this purpose. Visitors must keep their voices at an acceptable level. If in doubt, ask the educators or a gallery attendant.

Groups without a guide. These groups may not be in the same spaces as groups on guided tours in the museum. The latter have priority.

Teachers and monitors. They are responsible for all members of the group during the entire visit. It is essential they work with the museum's educators so that the group visit goes smoothly and according to their instructions and recommendations.

Gallery attendants. Staff are on hand to help during visits. Please heed their instructions.

Thank you.